

Assured Workloads Quick Start Guide

Assured Workloads Overview

Assured Workloads allows Google Cloud customers to easily configure and maintain controlled environments that operate within the parameters of a specific compliance program. Assured Workloads is a modern government cloud solution that allows public sector customers to run regulated workloads on Google Cloud's public cloud infrastructure. Assured Workloads uses a set of controls to create regulated boundaries on Google Cloud and support compliance workloads including, but not limited to: FedRAMP Moderate, FedRAMP High, IL2/4/5, IRS 1075, CJIS, and ITAR. Please review our compliance programs page for the full list of supported compliance frameworks.



Purpose

This guide walks through the key steps on how to set up and evaluate the core capabilities of Assured Workloads in your Google Cloud environment. For a complete set of product how-to-guides and API reference, please visit the <u>Assured Workloads documentation</u>.



Step 0: Set Up Essential Contacts

Many Google Cloud services send out notifications to share important information with Google Cloud users. With <u>Essential Contacts</u>, you can customize who receives notifications by providing your own list of contacts. This is important because different individuals and teams within your organization care about different types of notifications. To reduce the impact of personnel changes, we recommend adding groups as contacts, then managing the membership of those groups to determine who receives notifications. This practice helps ensure that notifications always go to active employees.

- To set up Essential Contacts, you need the following <u>Identity and Access</u>
 <u>Management (IAM) roles</u>:
 - Essential Contacts Admin: roles/essentialcontacts.admin
- Enable the <u>Essential Contacts API</u>
- Visit the Essential Contacts page
- Ensure the Google Cloud Organization is selected
- Add an Essential Contact for Legal

We recommend adding three Contacts for the Legal category: representatives from your Legal, Compliance, and Security departments. **This group will receive notifications of compliance violations stemming from Assured Workloads**Monitoring, so this will ensure that Legal and Compliance remain informed, and acts as an immediate notification to Security for remediation actions.

Please visit this page for more information and best practices on Essential Contacts.

View by: CATEGORY CONTACT

Filter Enter property name or value

Category

Suspension

Messages related to imminent suspension

Security

Security/privacy issues, notifications and vulnerabilities

Technical

Technical events and issues, such as outages, errors, and bugs

Billing

Billing and payments notifications, price updates, errors, credits

Legal

Enforcement actions, regulatory compliance, government notices

Product updates

New versions, product terms updates, deprecations

ΑII

All notifications from every other category



Step 1: Set Up the Assured Workloads Prerequisites

- To set up Assured Workloads, you need the following IAM roles:
 - o Access Transparency Admin: roles/axt.admin
 - o Assured Workloads Admin: roles/assuredworkloads.admin
 - Resource Manager Organization Viewer: roles/resourcemanager.organizationViewer
- If you will use <u>Premium Compliance Programs</u>:
 - Ensure you have <u>Enhanced or Premium Support</u> so Google can provide the Technical Support Services associated with each Premium Compliance Program
 - o Enable Access Transparency
- Sign-up for a 60-day <u>Free Trial</u> to get started with <u>Premium Compliance Programs</u>.

Watch this video to view a set up of Assured Workloads.



Prerequisites for folder creation

Before creating an Assured Workloads folder, confirm that the following systems are set up.



Access Transparency

Enable visibility and control over Google Cloud personnel via admin access logs. Learn more [2]



Private Preview access (optional)

You must be granted access to Preview in order to create Assured Workloads folders with certain compliance types. Learn more ☑



Step 2: Create an Assured Workloads Folder

Assured Workloads implements and enforces technical controls within your folders to help you comply with a particular <u>compliance framework</u> or set of requirements. Any folder or project created inside of one of your Assured Workloads folders will inherit the guardrails you specified.

- Visit the <u>Assured Workloads Console</u>
- <u>Create an Assured Workloads Folder</u> based on the desired Compliance type and desired jurisdiction
- Select a region based on the desired location
- Select your folder location and name your folder
- Configure your Key Management Project and Key Ring. This creates a storage location for your cryptographic keys, not the keys themselves.
 - Configuring a Key Management Project and Key Ring is only required for CJIS and ITAR workloads.
 - Creating an EU Regions and Support with Sovereignty
 Controls requires <u>enabling Key Access Justifications</u> **before** folder creation, and subsequently <u>enabling Signed Access</u>
 <u>Approval</u> **after** folder creation.
- Review the details of your folder and click "Create"



Select a compliance type to be supported by your folder

Google Cloud services will implement and enforce technical controls so that your folder supports the compliance type you select. Existing folders and projects cannot be migrated to this Assured Workloads folder.

Note: Adding a compliance type to your folder does not ensure full compliance.

Regulatory compliance controls are only supported by some Cloud services. It is your responsibility to ensure full compliance.



Australia Regions with Assured Support

Assured Support provides customers 24/7 access to Google Cloud technical support from 5 specific countries (United States, Canada, Australia, United Kingdom, and New Zealand). Support is provided in English language. Sets data location controls to available Australia regions.

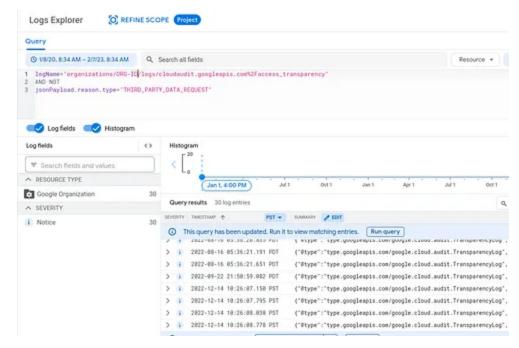


Step 3: Monitor Access Transparency Logs

Access Transparency aims to provide customers progressively greater transparency and control over access to their content stored in Google Cloud.

- Set controls for who can access the Access Transparency logs by assigning a user or group the **Private Logs Viewer** role: roles/logging.privateLogViewer
- Visit <u>Cloud Logging</u>. Use the Logs Explorer to filter for logs. Example queries are highlighted here.
- Create a <u>logs-based metric</u> and then set up an <u>alerting policy</u> to give you timely awareness of issues surfaced by these logs.* it's not possible to create log based metric in FedRamp

Watch this <u>video on using Cloud Logging</u> to understand how actions are logged.



Google Cloud

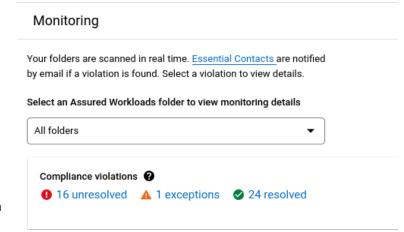
Step 4: Discover Compliance Violations

Assured Workloads monitors a compliance program's <u>organization policy constraints</u>, and highlights a violation if a change to a resource is non-compliant. You can then resolve these violations, or create exceptions for them where appropriate.

Monitor the organization policy constraints, and highlight violations if a change to a resource is non-compliant.

- Return to the Assured Workloads Console
- Navigate to Monitoring to view the status of your compliance violations
- To view these violations, click the Violation ID tab.
- Take action and remediate these violations by following the remediation steps in the Violation Details

Please visit this <u>page</u> for the complete list of Monitored Violations.



Compliance violations

Filter by violation type		☐ Filter Status: Unresolved ② Ent
:≡ All	16	Violation ID
		0c07777f-753c-41ef-83ec-af6c409e0acb
Cocation	14	a35cd91b-cb44-4f87-aea2-6c88f52adeda
		1cf47fda-8cff-45f3-a48c-498dbf8f42c4
Access	0	4bb0b9f9-a66b-471d-9671-2f88bab40fbc
		d98573f0-47eb-4e88-b1bd-6fe88136fa34
Service Usage	2	95426e2e-9f1a-426d-b684-344bc39bbf1a
		d43f2c1b-fdbc-4ce5-a9ec-9893639bfce9
§ Encryption	0	77e1a9c5-def4-4db8-a3ab-c053bb383bd5
Configuration	0	a58bab01-237c-420f-8cfd-4d075e8ed65d
Configuration	0	153c45a6-f038-409f-bca6-f5e144ea8a30



Optional Steps

These steps should only be used as necessary, and are not required for most Assured Workloads customers.

Step 5: Exceptions to Resource Usage Restrictions Policy

You can selectively disable restrictions that prevent the usage of resources that aren't compliant with certain compliance programs. This is not recommended because it makes the Assured Workloads folder less restrictive and puts your environment in non-compliant scope. However, it is available to customers who accept the risk of using non-compliant products.

- Ensure you have the appropriate IAM roles:
 - o Org Policy Administrator: roles/orgpolicy.policyAdmin
 - Assured Workloads Admin: roles/assuredworkloads.admin
- Modify the policy based on these instructions
- Add an Assured Workloads Monitoring Violation Exception to ensure the change has a documented business justification and isn't reported as "Unresolved"

Constraint details

Constraint ID	constraints/gcp.restrictServiceUsage
Description	This constraint defines the set of Google Cloud resource services that can be used within an organization, folder, or project, such as compute.googleapis.com and storage.googleapis.com. By default, all Google Cloud resource services are allowed. For more information, see https://cloud.google.com/resource-manager/help/organization-policy/restricting-resources.
Name	Restrict Resource Service Usage

We recommend maintaining Organization Policy Restrictions in place, as they help restrict access to unauthorized services and regions. For an introduction on Organization Policy Restrictions, please <u>watch this video</u>. For more information on Restriction Resource Usage for Assured Workloads, including limitations, please read this <u>quide</u>.



Step 5: Exceptions to the Resource Location Policy

You can selectively add additional Australian regions to ensure that your applications are more resilient.

- Ensure you have the appropriate IAM roles:
 - o Org Policy Administrator: roles/orgpolicy.policyAdmin
 - Assured Workloads Admin: roles/assuredworkloads.admin
- Modify the policy based on <u>these instructions</u>
- Add an Assured Workloads Monitoring Violation Exception to ensure the change has a documented business justification and isn't reported as "Unresolved"

We recommend maintaining Organization Policy Restrictions in place, as they help restrict access to unauthorized services and regions. For an introduction on Organization Policy Restrictions, please <u>watch this video</u>.

Constraint details

Constraint ID Description constraints/gcp.resourceLocations

This list constraint defines the set of locations where location-based Google Cloud resources can be created.

By default, resources can be created in any location.

Policies for this constraint can specify multi-regions such as asia and europe, regions such as us-east1 or europe-west1 as allowed or denied locations. Allowing or denying a multi-region does not imply that all included sub-locations should also be allowed or denied. For example, if the policy denies the us multi-region (which refers to multi-region resources, like some storage services), resources can still be created in the regional location us-east1. On the other hand, the in:us-locations group contains all locations within the us region, and can be used to block every region.

We recommend using value groups to define your policy.

Step 6: Restrict TLS Versions

Google Cloud supports multiple TLS protocol versions. To meet compliance requirements, you may want to deny handshake requests from clients that use older TLS versions.

- Ensure you have the appropriate IAM role:
 - o Org Policy Administrator: roles/orgpolicy.policyAdmin
- Follow this guide to restrict certain TLS versions

Constraint details

Constraint ID

Description

constraints/gcp.restrictTLSVersion

This constraint defines the set of TLS versions that canno be used on the organization, folder, or project where this constraint is enforced, or any of that resource's children in the resource hierarchy. By default, all TLS versions are allowed. TLS versions can only be specified in the denied list, and must be identified in the form TLS_VERSION_1 or TLS_VERSION_1_1. This constraint is only applied to requests using TLS. It will not be used to restrict unencryyted requests. For more information, see https://cloud.google.com/assured-workloads/docs/restrictls-versions.



Step 7: Register Representative for the GDPR

If your organization is required to appoint a data protection officer (DPO), an EU representative, or both, in accordance with the European Union's (EU) General Data Protection Regulation (GDPR), register their details in your Google Admin console.

Follow this guide to register your representatives.

Step 8: Control Access - Access Approvals and Key Access Justifications

Google Cloud aims to ensure that limits on administrative access are an integral part of how the products are designed to work. When Google personnel require access to customer data to fulfill a contractual obligation, they must submit a detailed approval request with a valid business justification.

Access Approval ensures that Cloud Customer Care and engineering require your explicit approval whenever they need to access your customer content. The approval is cryptographically verified to ensure the integrity of the access approval.

If you want the ability to directly manage access to your content by Google personnel, we recommend using Access Approval. To set up Access Approval, please follow this guide.

You may also control key access using Key Access Justifications. Key Access Justifications provides a justification for every request to access keys stored in an external key manager. It lets you approve or deny the access request based on the provided justification. Using Key Access Justifications with Cloud External Key Manager provides visibility into requests for encryption keys that allows data to change state from at-rest to in-use. To set up Key Access Justifications, please follow this guide.

Step 9: Move Existing Projects into an Assured Workloads Folder

We recommend you perform a compliance analysis before migrating an existing project to an Assured Workloads folder. This analysis compares the source project and the destination folder to determine what changes might be required before or after you initiate the migration. For example, if you have a project that you want to move to an Assured Workloads folder configured for FedRAMP Moderate, you can proactively address any potential compliance violations that might occur before moving the project.

To Migrate a Workload to Assured Workloads, please follow this guide.

For more information visit cloud.google.com/assured-workloads